Voluntary Product Accessibility Template® (VPAT®)
Revised Section 508 Edition

Version 2.3
December 2018

International Projects Consultancy Services (IPCS) Inc.
Accessibility Conformance Report

VOLUNTARY PRODUCT ACCESSIBILITY TEMPLATE (VPAT) FOR APPLICABLE PRODUCTS AWARDED

Revised Section 508 Edition
VPAT® Version 2.3 – December 2018

Name of Product/Version:

• WorkFINITY® Online Case Management Software
• WorkFINITY® Workflow driven Document and Records Management Software
• WorkFINITY® Firearms and Handguns Licensing and Compliance Management Software
• WorkFINITY® Liquor and Marijuana Licensing and Compliance Management Software
• WorkFINITY® Medical Board Licensing-Renewals-Activation-Complaints Management Software
• WorkFINITY® Emergency Response and Alert Management Software
• WorkFINITY® Chiropractic Licensing and Compliance Management Software
• WorkFINITY® Permits and Certifications -New/Renewals/Activation and Compliance Management Software
• WorkFINITY® Grant Management Software
• WorkFINITY® Treasury Board Management Portal Software
• WorkFINITY® Online Financial Applications One-stop Portal Processing Software
• WorkFINITY® Housing Loan Origination and Servicing Software – Veterans Loan
• WorkFINITY® Credit Card Origination and Servicing Software
• WorkFINITY® Special Education Idea Federal Programs Compliance Data Software
• WorkFINITY® Integrated Collaboration Portal Software for Environmental Programs
• WorkFINITY® Forestry Program Management Portal Software
• WorkFINITY® Crash Records Selling Portal Software
• WorkFINITY® Behavioral Mental Health Care Management Software

Product Description: Next Generation, automated, web-based, BPRM driven Agency-specific Applications - a rapid application development and deployment platform which can be configured dynamically to deliver highly automated, workflow and rules driven applications with API Integration Hub to interface with Agency applications, document and records management system, Inter-process communication engine for high-degree of collaboration, multi-partner integration, portals, and other software components, with

the overall solution generating real-time BI reports through dashboards. All applications are delivered on Azure Cloud hosted environment – SaaS, Hybrid, On premises basis.

Date: 10/19/2020

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Notes:

Evaluation Methods Used: Internal Audit of our Software with regard to WCAG and Section 508 standards

Applicable Standards/Guidelines
This report covers the degree of conformance for the following accessibility standard/guidelines:

Standard/Guideline	Included in Report
Web Content Accessibility Guidelines 2.0, at *http://www.w3.org/TR/2008/REC-WCAG20-20081211/*	Level A (Yes) Level AA (Yes) Level AAA (No)
Revised Section 508 standards as published by the U.S. Access Board in the Federal Register on January 18, 2017 Corrections to the ICT Final Rule as published by the US Access Board in the Federal Register on January 22, 2018	(Yes)

Terms
The terms used in the Conformance Level information are defined as follows:

- **Supports**: The functionality of the product has at least one method that meets the criterion without known defects or meets with equivalent facilitation.
- **Partially Supports**: Some functionality of the product does not meet the criterion.
- **Does Not Support**: The majority of product functionality does not meet the criterion.
- **Not Applicable**: The criterion is not relevant to the product.
- **Not Evaluated**: The product has not been evaluated against the criterion. This can be used only in WCAG 2.0 Level AAA.

WCAG 2.0 Report

Tables 1 and 2 also document conformance with:

- Chapter 5 – 501.1 Scope, 504.2 Content Creation or Editing
- Chapter 6 – 602.3 Electronic Support Documentation

Note: When reporting on conformance with the WCAG 2.0 Success Criteria, they are scoped for full pages, complete processes, and accessibility-supported ways of using technology as documented in the WCAG 2.0 Conformance Requirements.

Table 1: Success Criteria, Level A

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.1.1 Non-text Content (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	(Web)(Software): Supports Electronic Docs: Supports Authoring Tool: Not Applicable	(Web)(Software): WorkFinity® is a web application and has functionality in place for alternatives for Non-text content (example Images) Electronic Docs: Includes PDFs, Word, Excel etc. Software: Authoring Tool: Not Applicable
1.2.1 Audio-only and Video-only (Prerecorded) (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	(Web)(Software): Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	(Web)(Software): Audio and video media are not used in WorkFINITY® software. There is no content to which success criteria applies. Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable
1.2.2 Captions (Prerecorded) (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	(Web)(Software): Not Applicable Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	(Web)(Software): WorkFINITY® Software does not include synchronized prerecorded media content Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable
1.2.3 Audio Description or Media Alternative (Prerecorded) (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	(Web)(Software): Not Applicable Electronic Docs: Not Applicable Authoring Tool: Not Applicable	(Web)(Software): Audio and video media are not used in WorkFINITY® software. There is no content to which success criteria applies. Electronic Docs: Not Applicable Authoring Tool: Not Applicable

Criteria	Conformance Level	Remarks and Explanations
1.3.1 Info and Relationships (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	(Web)(Software): Supports Electronic Docs: Supports Authoring Tool: Not Applicable	(Web)(Software): WorkFINITY® uses semantically-correct markup so that information, structure, and relationships can be understood independent of presentation. Electronic Docs: Supports Authoring Tool: Not Applicable
1.3.2 Meaningful Sequence (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	(Web)(Software): Supports Electronic Docs: Supports Authoring Tool: Not Applicable	Web: WorkFINITY® generates semantically correct markup to allow assistive technologies to interpret the meaning of content and controls. Electronic Docs: Supports Authoring Tool: Not Applicable Supports
1.3.3 Sensory Characteristics (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	(Web)(Software): Supports Electronic Docs: Not Applicable Authoring Tool: Not Applicable	Web: WorkFINITY® does not depend solely on sensory characteristics such as shape, size, visual location, orientation, or sound to understand content. For example, while labels and instructions display in close proximity to corresponding input elements Electronic Docs: Not Applicable Authoring Tool: Not Applicable
1.4.1 Use of Color (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	(Web)(Software): Supports	(Web)(Software): In WorkFINITY® Color is only used as a decorative or supplemental attribute of user interface elements. A textual representation is always used as the primary mechanism for conveying information. Form designers may choose how to use color in user interfaces that they design within WorkFINITY® Forms Engine. WorkFINITY® provides capabilities for defining text alternatives of designer-specified content in the portals and users to change if desired.

Criteria	Conformance Level	Remarks and Explanations
	Electronic Docs: Supports Authoring Tool: Not Applicable	Electronic Docs: Supports Software: Authoring Tool: Not Applicable
1.4.2 Audio Control (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	(Web)(Software): Not Applicable Electronic Docs: Not Applicable Authoring Tool: Not Applicable	(Web)(Software): The WorkFINITY® does not include audio or video content by default. However, Form designers may choose to include video content in user interfaces (Forms) that they design with WorkFINITY®. WorkFINITY® provides capabilities for pausing and adjusting the volume of designer-specified video content. Electronic Docs: Not Applicable Authoring Tool: Not Applicable
2.1.1 Keyboard (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	(Web)(Software): Supports Electronic Docs: Not Applicable Authoring Tool: Not Applicable	(Web)(Software): The WorkFINITY® is a web-based application that supports standard keyboard navigation and input functions (such as pressing [Tab] to move between input fields, pressing the arrow keys to move between list items, and pressing [Space] or [Enter] to make selections). Electronic Docs: Not Applicable Authoring Tool: Not Applicable
2.1.2 No Keyboard Trap (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	(Web)(Software): Supports Electronic Docs: Not Applicable Authoring Tool: Not Applicable	(Web)(Software): The WorkFINITY® is a web-based application that supports standard keyboard navigation and ensures that keyboard users cannot be trapped in a subset of content. Electronic Docs: Not Applicable Authoring Tool: Not Applicable
2.2.1 Timing Adjustable (Level A) Also applies to: Revised Section 508	(Web)(Software): Not Applicable	(Web)(Software): Not required in our WorkFINITY® software

Criteria	Conformance Level	Remarks and Explanations
• 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Electronic Docs: Not Applicable Authoring Tool: Not Applicable	Electronic Docs: Not Applicable Authoring Tool: Not Applicable
2.2.2 Pause, Stop, Hide (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	(Web)(Software): Not Applicable Electronic Docs: Not Applicable Authoring Tool: Not Applicable	(Web)(Software): WorkFINITY® does not include moving, blinking, scrolling, or auto-updating information. Electronic Docs: Not Applicable Authoring Tool: Not Applicable
2.3.1 Three Flashes or Below Threshold (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	(Web)(Software): Not Applicable Electronic Docs: Not Applicable Authoring Tool: Not Applicable	(Web)(Software): WorkFINITY® does not use flashing interface elements. Electronic Docs: Not Applicable Authoring Tool: Not Applicable
2.4.1 Bypass Blocks (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	(Web)(Software): Supports Electronic Docs: Supports Authoring Tool: Not Applicable	(Web)(Software): allows users to jump to the main content of each page. Electronic Docs: Bypass blocks of content is allowed; Supports Authoring Tool: Not Applicable
2.4.2 Page Titled (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	(Web)(Software): Supports Electronic Docs: Not Applicable Authoring Tool: Not Applicable	(Web)(Software): Relevant title and descriptions are provided. Pages in the portal have a Breadcrumb based navigation Electronic Docs: Not Applicable Authoring Tool: Not Applicable
2.4.3 Focus Order (Level A) Also applies to:	(Web)(Software): Supports	Web: In WorkFINITY® software Page elements follow a logical focus order.

Criteria	Conformance Level	Remarks and Explanations
Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Electronic Docs: Not Applicable Authoring Tool: Not Applicable	Electronic Docs: Not Applicable Software: Authoring Tool: Not Applicable
2.4.4 Link Purpose (In Context) (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	(Web)(Software): Supports Electronic Docs: Not Applicable Authoring Tool: Not Applicable	(Web)(Software): In WorkFINITY® software Page links are labeled with descriptive text. Electronic Docs: Not Applicable Authoring Tool: Not Applicable
3.1.1 Language of Page (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	(Web)(Software): Supports Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	(Web)(Software): In WorkFINITY® Page markup indicates English for default language- WorkFINITY® supports it. Electronic Docs: Not Applicable Authoring Tool: Not Applicable
3.2.1 On Focus (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	(Web)(Software): Supports Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	(Web)(Software): Context does not change on page element focus. WorkFINITY® supports it. Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable
3.2.2 On Input (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	(Web)(Software): Supports Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	(Web)(Software): Page context does not change on user input. WorkFINITY® supports it. Electronic Docs: Not Applicable Authoring Tool: Not Applicable
3.3.1 Error Identification (Level A) Also applies to: Revised Section 508	(Web)(Software): Supports	(Web)(Software): User input error can be detected and a message is displayed in text. WorkFINITY® supports it.

Criteria	Conformance Level	Remarks and Explanations
• 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	Electronic Docs: Not Applicable Authoring Tool: Not Applicable
3.3.2 Labels or Instructions (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	(Web)(Software): Supports Electronic Docs: Not Applicable Software: Not Applicable Authoring Tool: Not Applicable	(Web)(Software): Labels and instructions are provided when a user input is required. WorkFINITY® supports it Electronic Docs: Not Applicable Authoring Tool: Not Applicable
4.1.1 Parsing (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	(Web)(Software): Supports Electronic Docs: Not Applicable Authoring Tool: Not Applicable	(Web)(Software): Web pages have complete start and end tags and are nested according to specification. WorkFINITY® supports it Electronic Docs: Not Applicable Authoring Tool: Not Applicable
4.1.2 Name, Role, Value (Level A) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	(Web)(Software): Supports Electronic Docs: Not Applicable Authoring Tool: Not Applicable	(Web)(Software): Standard HTML Controls are used to support this feature. WorkFINITY® supports it Electronic Docs: Not Applicable Authoring Tool: Not Applicable

Table 2: Success Criteria, Level AA

Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.4 Captions (Live) (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	(Web)(Software): Not Applicable Electronic Docs: Not Applicable Authoring Tool: Not Applicable	(Web)(Software): Live audio content is not used in WorkFINITY® Electronic Docs: Not Applicable Authoring Tool: Not Applicable
1.2.5 Audio Description (Prerecorded) (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	(Web)(Software): Not Applicable Electronic Docs: Not Applicable Authoring Tool: Not Applicable	(Web)(Software): Prerecorded audio content is not used in WorkFINITY® software Electronic Docs: Not Applicable Authoring Tool: Not Applicable
1.4.3 Contrast (Minimum) (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	(Web)(Software): Supports Electronic Docs: Not Applicable Authoring Tool: Not Applicable	(Web)(Software): Contrast minimums are supported in WorkFINITY® Electronic Docs: Not Applicable Software: Authoring Tool: Not Applicable
1.4.4 Resize text (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	(Web)(Software): Supports Electronic Docs: Not Applicable Authoring Tool: Not Applicable	(Web)(Software): Zoom factor is supported. Electronic Docs: Not Applicable Software: Authoring Tool: Not Applicable
1.4.5 Images of Text (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	(Web)(Software): Supports Electronic Docs: Not Applicable Authoring Tool: Not Applicable	(Web)(Software): We have identified no known accessibility issues with regard to images of text. In the event of any specific requirements we can further refine to make it accessible. Electronic Docs: Not Applicable Software:

Criteria	Conformance Level	Remarks and Explanations
		Authoring Tool: Not Applicable
2.4.5 Multiple Ways (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool) 602.3 (Support Docs) – Does not apply to non-web docs	(Web)(Software): Supports Electronic Docs: Not Applicable Authoring Tool: Not Applicable	(Web)(Software): Dashboard, Menus, Direct Links where applicable Electronic Docs: Not Applicable Authoring Tool: Not Applicable
2.4.6 Headings and Labels (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	(Web)(Software): Supports Electronic Docs: Not Applicable Authoring Tool: Not Applicable	(Web)(Software): Descriptive heading and label markup is provided in WorkFINITY® software Electronic Docs: Not Applicable Authoring Tool: Not Applicable
2.4.7 Focus Visible (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	(Web)(Software): Supports Electronic Docs: Not Applicable Authoring Tool: Not Applicable	(Web)(Software): Focus indicator is natively provided via major browsers. Electronic Docs: Not Applicable Authoring Tool: Not Applicable
3.1.2 Language of Parts (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) 504.2 (Authoring Tool) 602.3 (Support Docs)	(Web)(Software): Supports Electronic Docs: Not Applicable Authoring Tool: Not Applicable	(Web)(Software): No known accessibility issues. Page markup indicates English for default language in WorkFINITY® software. Electronic Docs: Not Applicable Authoring Tool: Not Applicable
3.2.3 Consistent Navigation (Level AA) Also applies to: Revised Section 508 501 (Web)(Software) – Does not apply to non-web software 504.2 (Authoring Tool)	(Web)(Software): Supports Electronic Docs: Not Applicable Authoring Tool: Not Applicable	(Web)(Software): Consistent page-to-page navigation is provided. Electronic Docs: Not Applicable Authoring Tool: Not Applicable

Criteria	Conformance Level	Remarks and Explanations
• 602.3 (Support Docs) – Does not apply to non-web docs		
3.2.4 Consistent Identification (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) – Does not apply to non-web software • 504.2 (Authoring Tool) • 602.3 (Support Docs) – Does not apply to non-web docs	Web: Supports Electronic Docs: Not Applicable Authoring Tool: Not Applicable	(Web)(Software): No known accessibility issues. Consistent identification applied to components across pages Electronic Docs: Not Applicable Authoring Tool: Not Applicable
3.3.3 Error Suggestion (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Not Applicable Authoring Tool: Not Applicable	(Web)(Software): When applicable, form pages provide error suggestion text. Electronic Docs: Not Applicable Authoring Tool: Not Applicable
3.3.4 Error Prevention (Legal, Financial, Data) (Level AA) Also applies to: Revised Section 508 • 501 (Web)(Software) • 504.2 (Authoring Tool) • 602.3 (Support Docs)	Web: Supports Electronic Docs: Not Applicable Authoring Tool: Not Applicable	(Web)(Software): User inputs are validated. Review, confirmation is asked before submission of critical user inputs. Electronic Docs: Not Applicable Authoring Tool: Not Applicable

Table 3: Success Criteria, Level AAA
Notes:

Criteria	Conformance Level	Remarks and Explanations
1.2.6 Sign Language (Prerecorded) (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Not Applicable	(Web)(Software): Prerecorded audio content is not used.
1.2.7 Extended Audio Description (Prerecorded) (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Not Applicable	(Web)(Software): Prerecorded audio content is not used.
1.2.8 Media Alternative (Prerecorded) (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Not Applicable	(Web)(Software): Prerecorded audio content is not used.
1.2.9 Audio-only (Live) (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Not Applicable	(Web)(Software): Live audio content is not used
1.4.6 Contrast Enhanced (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Partial Support	(Web)(Software): Currently we have this functionality of color contrast provided to Admin who is administering the web app /portal. This can be further enhanced if required to provide at user level.
1.4.7 Low or No Background Audio (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Not Applicable	(Web)(Software): Audio content is not used.
1.4.8 Visual Presentation (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Partial Support	(Web)(Software): Partial Support
1.4.9 Images of Text (No Exception) Control (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Supports	(Web)(Software): We don't use Images for Text in our software.
2.1.3 Keyboard (No Exception) (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Supports	(Web)(Software): All features are accessible through keyboard.

Criteria	Conformance Level	Remarks and Explanations
2.2.3 No Timing (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Supports	(Web)(Software): We don't have any time-based actions in our software.
2.2.4 Interruptions (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Supports	(Web)(Software): We don't have any such interruptions in regard to say updates that go to user in our software.
2.2.5 Re-authenticating (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Supports	(Web)(Software): When session expires, user can continue activity after re-login.
2.3.2 Three Flashes (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Supports	(Web)(Software): Supports max of 3 flashes to reduce the chance of seizures
2.4.8 Location (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Supports	(Web)(Software): Breadcrumbs, Title/Descriptions are provided supporting this requirement.
2.4.9 Link Purpose (Link Only) (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Supports	(Web)(Software): Supports Link purpose described where necessary in our software
2.4.10 Section Headings (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Supports	(Web)(Software): Section Headings are used to organize the content and these are supported in WorkFINITY®
3.1.3 Unusual Words (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Supports	(Web)(Software): Definition is available for unusual words in the form of Glossary and Context Help wherever required in our software.
3.1.4 Abbreviations (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Supports	(Web)(Software): Expanded forms for abbreviations are available in our software.
3.1.5 Reading Level (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Supports	(Web)(Software): Supplemental content is made available wherever necessary in our software
3.1.6 Pronunciation (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: No Supported	(Web)(Software): Not supported

Criteria	Conformance Level	Remarks and Explanations
3.2.5 Change on Request (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Supports	(Web)(Software): There are no automatic launching of windows or automatic submission of forms in our software. These are user initiated.
3.3.5 Help (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Supports	(Web)(Software): Context sensitive and glossary help is available
3.3.6 Error Prevention (All) (Level AAA) Also applies to: Revised Section 508 – Does not apply	Web: Supports	(Web)(Software): User inputs are validated. Review, confirmation is asked before submission of critical user inputs

Revised Section 508 Report

Notes:

Chapter 3: Functional Performance Criteria (FPC)

Notes:

Criteria	Conformance Level	Remarks and Explanations
302.1 Without Vision	Partly Supports	Our software is designed not to interfere with any accessibility software that is provided to the users
302.2 With Limited Vision	Supports	With the functionalities as defined above.
302.3 Without Perception of Color	Supports	No input depends on perception of color.
302.4 Without Hearing	Not Applicable	No dependency on sound.
302.5 With Limited Hearing	Not Applicable	No dependency on sound.
302.6 Without Speech	Not Applicable	No dependency on sound.
302.7 With Limited Manipulation	Not Applicable	No place to input speech.
302.8 With Limited Reach and Strength	Supports	Screen reader support, mouse, and keyboard only operation is provided.
302.9 With Limited Language, Cognitive, and Learning Abilities	Supports	Simple design, ease of use in mind

Chapter 5: Software

Notes: Section removed; WorkFINITY® Platform is a WEB application

Chapter 6: Support Documentation and Services

Notes: Section removed; WorkFINITY® Platform is a WEB-only application

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